

901 9<sup>th</sup> Street \* Scranton, IA 51462 PH (712) 652-3424/ (866) 646-6724 \* FX (712) 652-3388/ (800) 952-7101

## **PUMP TAG RETURN INSTRUCTIONS:**

Please <u>DO NOT</u> send the entire Grundfos Pump back for warranty.

We only need the plastic pump tag.

1. Remove the plastic pump tag(s) from the end of the pump head. Example below:



2. Mail all plastic tags within 15 days of receiving the warranty replacement pump to the address below:

## Warranty Department 901 9<sup>th</sup> Street Scranton, IA 51462

- 3. Please include the copy of the original RMA form that is enclosed in this box.
- 4. Please use a padded envelope when shipping the tag(s) to avoid any USPS shipping damages that traditionally occur when using plain envelopes. Tags must be received in good, readable condition for B&D MFG, INC. to process warranty with the pump manufacture

Note: Failure to ship failed pump tag(s) to B&D MFG, INC. within 15 days may cause the distributor listed on the RMA form to bill for this replacement pump along with all shipping costs incurred.

If you have any questions or concerns, please call (866)646-6724 and ask for Dave Dent in Warranty before shipping tag(s) back.